

Moreover, any such ruling would be inconsistent with the *Fourth Reconsideration Order*, which makes clear that both federal and state discounts should apply when both are available. At paragraph 194 of that decision, the Commission noted that "states currently subsidize telecommunications services received by schools and libraries located within their jurisdiction" and that its *Universal Service Order* did not address "whether discounts under the federal universal service support mechanisms should be applied prior to the application of such state support or, alternatively, on the cost of service calculated after the application of any state support." At paragraph 196, the commission held that "federal universal service discounts should be based on . . . the competitively bid price offered by the service provider to the school or library that is purchasing eligible services, prior to the application of any state-provided support for schools or libraries." Thus, a school need not choose between federal and state discounts; both are available.

V. CONCLUSION

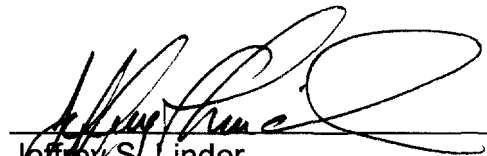
ISIS 2000's petition must be recognized for what it is-- a desperate effort to bully the Tennessee State Department of Education into withdrawing the award of the contract to ENA. Its petition lacks any factual, legal or policy basis and comes perilously close to libel. Even if ISIS 2000 sincerely believes that certain elements of the State's contract with ENA are ineligible for USF discounts, a straightforward disagreement over the interpretation of the Commission's Orders does not justify the allegations of fraud that ISIS 2000 has irresponsibly made and published against ENA and its principals, as well as

officials of the State of Tennessee. ENA was awarded the contract on the basis of a plainly superior technical and cost proposal. ISIS 2000 was given a full and fair opportunity to challenge that award at the state level, it did so, and it lost. Its petition should therefore be promptly denied.

Respectfully submitted,

EDUCATION NETWORKS OF AMERICA

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April 20, 1998

ATTACHMENT 1

5.2.2 Proposer Qualifications

5.2.2.1

A brief, descriptive statement indicating the Proposer's qualifications to deliver the services sought under this RFP, in particular ability to provide IP network services and desktop support services for end users with limited technical experience.

ENA has assembled a group of teaming partners who are leaders in telecommunications and whose skills are proven in the design, development and deployment of Internet capabilities and telecommunication infrastructure. In addition, these partners have had extensive involvement with the State's current network from its inception. A complete description of each team member's specific experience in providing the services sought can be found in section 5.2.2.3 and 5.2.2.4. Listed below is a summary of the experience the ENA team brings to the ConnectTEN network.

Network Management/Desktop Support Services

- Developed the network and desktop support services for ConnectTEN
- Directed development of the concept "Three Clicks and You're Out on the Internet" for the ConnectTEN network. This concept made it possible for end users with limited technical experience to learn to access the Internet after only 5-10 minutes of instruction.
- Provided installation and support services to end-users including desktop support and network configuration.
- Managed a network of over 600 individual networks that provide access to more than 16,000 desktops.
- Utilized a proven technical depth of data networking expertise that includes Platinum distributor status with Cisco.
- Developed a well-designed and proven process using software tools for reporting, analyzing, tracking, and rapidly resolving network trouble conditions. These include an expert system that analyzes SNMP messages and alarms.

Security/Safety

- Deliver security administrator training and assistance in the development of security policies and intrusion response procedures.
- Provide configuration and integration of Internet core services: servers, mail gateways, and firewall security systems.

IP Network Services

- Demonstrated extensive experience in coordinating Domain Name Service capabilities and managing network design and backbone routing.
- Configured E-mail services and managed domain names
- Manage DNS entries for networks of over 25,000 end-users

Scalable Bandwidth Solutions

- Designed and implemented the existing ConnectTEN network.
- Installed over 2,200 ISDN lines for Tennessee's public K-12 schools -- 1,900 of which were installed in the first six months.
- Upgraded the Intra-LATA TNII network to Connectionless Data Service (CDS) 1.5Mbps in 1997.
- Provided Internet connectivity via a fully meshed CDS network with Tier I backbone connectivity.
- Ensured equal access of communications services for all K-12 schools by providing bandwidth upgrade options in all 95 Tennessee counties.

E-mail

- Manages the E-mail domain registration and Domain Name Services (DNS) for customers. There are over 25,000 people who receive E-mail through ISDN-Net connections. Over 1,000 individual domains are managed for customers.

5.2.2.2

A brief, descriptive statement indicating the Proposer's qualifications and ability to adapt to the changing rules and procedures of the FCC E-Rate fund.

The principals and teaming partners of ENA have been involved for more than two years with the Tennessee Department of Education in the development of ConnectTEN. Prior to that they were involved in many of the initiatives that led to the development of the network. Their experience includes many innovations that enabled this network to be built even when there was no E-Rate funding and only the basic State funds were available.

The development of the Education Internet program has been in process for two years. The ENA Team is aware that new changes may involve court action, new or amended legislation and Schools and Library Corporation rule changes. A strong understanding of the current program and its history will enable the ENA team to adapt to changes in the FCC E-Rate fund and to translate these changes into the most positive outcome for the K-12 network. We are committed to providing the services required by the State while maintaining the flexibility needed to respond to changes dictated by changes to the E-Rate fund.

5.2.2.3

A brief, descriptive statement of current offering of similar services within the State of Tennessee.

The ENA team has received and successfully executed contracts to provide Internet services, network operations, and ISDN and other telecommunication services within the State of Tennessee. Specifically, ENA, formerly Technology Partner, received a contract for the overall design and implementation of the ConnecTEN network providing the following:

- Project design
- Project implementation
- Oversight of installation and operation
- Oversight of Help Desk services

All of ENA's partners -- BellSouth, ISDN-Net, Lucent and NCR -- have significant experience in providing the services necessary to build and develop the network. The ENA team has organized its collective experience in providing the services sought by the State of Tennessee in the following areas:

- Management of Internet Protocols
- Management of networks with at least 1,500 sites geographically dispersed
- Management of ISDN networks
- Management of End-User Desktop support where users have limited training

Specific experience by Team member is detailed below.

Experience Sought	Company	Within the State of Tennessee	In Urban and Rural Areas
Managing Internet Protocols (IP)	ISDN-Net	1) ISDN-Net owns and manages four Network Operations Centers containing high speed backbone connections to the Internet and large routers capable of handling hundreds of simultaneous connections.	Applicable
		2) Directed acquisition, configuration, installation, and management of Firewall Security Systems for customers, onsite or through dedicated facilities provided by ISDN-Net, Inc. at its primary Network Operations Center.	Applicable
		3) Management of Web servers at ISDN-Net's Internet Communications Center for hosting customer web sites on the Internet.	Applicable
		4) Maintain and manage mail servers, news servers and audio servers.	Applicable
		5) Provide extensive staff training, and Internet systems administration and firewall security administration	Applicable
		6) Design and Develop Internet Web pages.	Applicable
	ENA	7) ENA provided services for the overall design and implementation of the Connect-TEN project, including development, installation, operations and selection of vendors for the entire network including Help Desk Services	Applicable
	Lucent	8) Lucent has 15 years experience managing IP networks with 6 years specifically managing SNMP-compatible networks.	Applicable
		9) Lucent supports multi-vendor data networking equipment and its engineers have been trained and certified to support multi-vendor networks.	
		10) Lucent has a long track record of providing real-time, remote diagnostics on critical wide area networks and communications equipment.	

Experience Sought	Company	Within the State of Tennessee	In Urban and Rural Areas
Managing Networks with at least 1500 Sites	BellSouth	1) BellSouth designed and installed 2,200 ISDN lines to enable 1100 K-12 schools to have Internet access through ConnectTEN.	Applicable
	NCR	2) NCR has experience with the technology used in the ConnectTEN project to monitor network routers and connection to the TNII backbone	Applicable
	Lucent	3) Lucent has approximately 20 years working with the State of Tennessee and their vast TNII backbone and has provided equipment, maintenance service and field service engineering to support the State's agencies.	Applicable
ConnectTEN	ENA	1) Key managers of ENA were responsible for integrating public, private, and not-for-profit efforts to develop the network and desktop support services for ConnectTEN. ENA was also involved in the design, implementation and management of the network.	Applicable
	BellSouth	2) BellSouth designed and installed more than 2,200 ISDN lines for the ConnectTEN network and is the main telecommunications provider for the ConnectTEN network.	Applicable
		3) BellSouth has implemented CDS Service at more than 80 TAP sites over the past year to provide the Intra-LATA portion of the TNII backbone. TNII is the state's backbone network which transports the data communications traffic for many state agencies, including the ConnectTEN traffic for K-12 schools.	Applicable

Experience Sought	Company	Within the State of Tennessee	In Urban and Rural Areas
Managing End-User Desktop Support	ISDN-Net	1) ISDN-Net provides desktop support for Internet connection to desktop users. There are over 600 individual networks connected to ISDN-Net, which provide access to more than 16,000 desktops. ISDN-Net manages the E-mail domain registration and Domain Name Services (DNS) for these customers as well. Over 25,000 people get E-mail through ISDN-Net connections. Over 1,000 individual domains are managed for customers.	Applicable
	Lucent	2) Desktop support for browser software, E-mail software, and operating system configurations necessary to access the Internet.	Applicable
		3) Full support provided for dial-up telephone, ISDN, and dedicated line connections.	Applicable
		4) Lucent has staffed and supported help desks with various customers to meet customer requirements for end-user support	Applicable

Experience Sought	Company	Within the State of Tennessee	In Urban and Rural Areas
Managing ISDN Networks	BellSouth	1) BellSouth is the main telecommunications provider for the ConnectTEN network. This network is used to provide 128 Kbps Internet access for every K-12 school that is served by BellSouth. To date, BellSouth has installed more than 2,200 ISDN lines for the ConnectTEN network. BellSouth installed 1,900 ISDN lines within the first six months of project implementation.	Applicable
	ISDN-Net	2) ISDN-Net provides acquisition, installation, configuration, and testing of all equipment necessary to connect customers' local area networks to ISDN data circuits at ISDN-Net's Network Operations Center.	Applicable
		3) The Tennessee school network covered by this RFP is nearly an exact triple-sized replica of ISDN-Net's current Internet connection for business networks including the same ratio of SMDS- and ISDN-connected LANs. ISDN-Net fully manages all equipment and configurations for nearly 100 SMDS/CDS and more than 400 ISDN-connected LANs throughout Tennessee including sites in 15 or more rural counties. Many of these rural county sites are smaller Internet providers that ISDN-Net has set up and provided training on DNS, E-mail, Web, and dial-up services.	Applicable

5.2.2.4

A brief, descriptive statement of current offering of similar services across a variety of urban and remote rural sites.

Please see Section 5.2.2.3 above for a list of similar services provided by all ENA team members for urban and remote rural areas.

5.2.2.5

A brief description of the Proposer's background and organizational history including:

- *Years in business*
- *Location of offices (including all offices in Tennessee)*
- *Mergers, acquisitions, or sales of the Proposer company within the last ten (10) years (if so, an explanation providing relevant details); and,*
- *Form of business (i.e., individual, sole proprietor, corporation, non-profit corporation, partnership, joint venture, limited liability company, et cetera)*

Education Networks of America (ENA), formerly Technology Partner, was formed in May 1996. Al Ganier, Paul Van Hoesen and Eileen Amaba are principals of ENA.

ENA's office is located at 209 10th Avenue South, Suite 500, Cummins Station, Nashville, TN 37203. Education Networks of America is a Limited Liability Corporation. ENA has had no mergers or acquisitions within the last ten years.

As mentioned previously, ENA has partnered with a strong team of well-established companies with established telecommunications backgrounds. A brief summary of the history of each company is outlined below:

BellSouth Telecommunications, Inc., the largest of the seven regional Bell Operating Companies (RBOCs), is an international telecommunications holding company headquartered in Atlanta, Georgia. The core business of BellSouth is to provide wire line voice, video, and data telecommunications services for residential and commercial customers. In addition, BellSouth offers tailored Internet service solutions, cellular service, Intra-LATA long distance calling, and calling card long-distance services.

BellSouth Business Systems (BBS), a subsidiary of BST, serves the large business customers throughout the nine-state region by providing them with a single-point-of-contact for sales and customer service.

BellSouth Office Locations:

The Tennessee headquarters of BellSouth is located at 333 Commerce St., Nashville, Tennessee. (See attached list of Tennessee offices in Appendix A)

Mergers, Acquisitions, or Sales within the last 10 years:

- BellSouth Telecommunications, Inc. is the surviving corporation from the merger, effective at midnight December 31, 1991, of South Central Bell Telephone Company, BellSouth Services Incorporated and Southern Bell Telephone and Telegraph Company.
- Sale of Bell Communications Research, Inc. in 1997.
- Establishment and 1/7th interest of National Telecommunications Alliance, Inc. shared with the other 6 RBOCs.

ISDN-Net was created in 1995 by Jerry Dunlap and Ken Russell. ISDN-Net is a Tennessee chartered "C" Corporation with headquarters located at Three Maryland Farms, Suite 302 in Brentwood, TN. There are communication hubs located in Memphis, Knoxville, and Jackson to support more economical connections to the Internet for customers in those areas.

ISDN-Net has been in business for three years, has over 800 active business accounts and has revenues in excess of \$1.9 million.

ISDN-Net has had no mergers, acquisitions, or sales of divisions or subsidiaries within the last 10 years.

Lucent Technologies was formed in 1995 as a result of AT&T separating into three independent companies. Lucent combines the systems and technology units that were formerly part of AT&T with the research and development capabilities of Bell Labs.

Lucent is ranked in the top 40 of the Fortune 500 companies. Its 108,000 professionals around the world possess the highest levels of technical, industry and consulting experience, leveraging its 125-years of communications heritage. Over the past five years Lucent has earned a Malcolm Baldrige National Quality Award, a Deming Prize and two Shingo Prizes for excellence in American manufacturing.

Lucent Technologies has 472 employees in Tennessee. Lucent maintains offices in Memphis, Chattanooga, Nashville, and Knoxville.

Lucent has had no mergers, acquisitions, or sales within the last 10 years.

Lucent Technologies was incorporated in the State of Delaware in 1995.

NCR has used experience from its 113-year history to become a world-class provider of information technology and services to customers in all industries. NCR's Worldwide Professional Services group focuses on delivering high-quality solutions designed to enable its customers to capture, analyze and deploy information.

NCR's Worldwide Customer Services group focuses on providing a suite of support services that includes Staging, Installation, Maintenance and Help Desk. Both the customer services and the professional services groups are recognized as industry leaders in providing end-to-end networking services and designing, implementing and supporting complex open systems environments.

NCR was incorporated in the State of Ohio in 1872. There are approximately 38,600 employees located in 1,000 offices in 130 countries throughout the Americas, Europe, Middle East, Africa, Asia and Pacific regions.

NCR Office Locations:

The headquarters of NCR is located at 1700 South Patterson Boulevard, Dayton, Ohio. Three Tennessee offices are located in Memphis, Nashville and Knoxville.

5.2.2.6

A statement as to whether the Proposer or any of the Proposer's employees, agents, independent contractors, or subcontractors have been convicted of, pled guilty to, or pled nolo contendere to any felony; and if so, an explanation providing relevant details.

ENA has not, nor to its knowledge have any of its employees, agents, independent contractors or subcontractors, been convicted of, pled guilty to, or pled nolo contendere to any felonies.

5.2.2.7

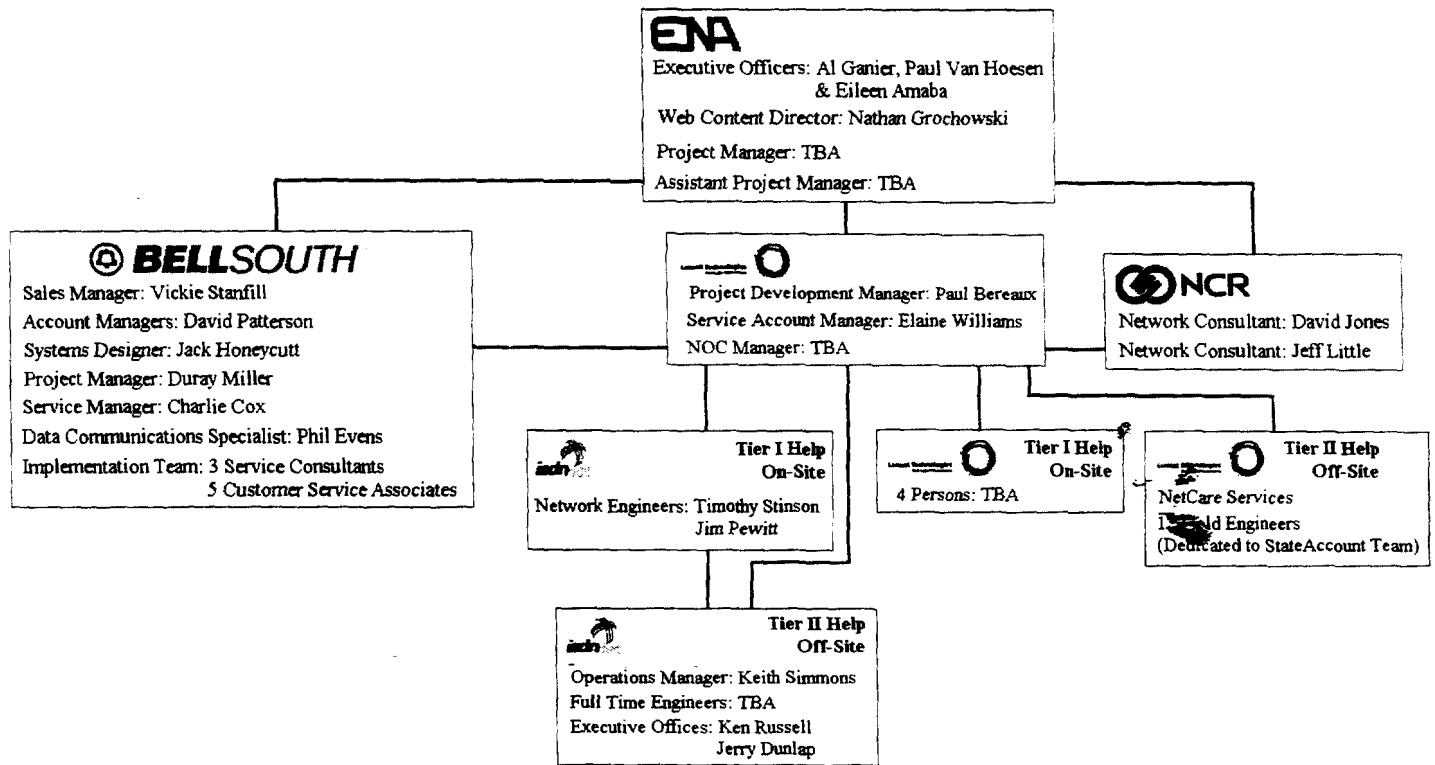
A statement as to whether there is any pending litigation against the Proposer; and if such litigation exists, attach an opinion of counsel as to whether the pending litigation will impair the Proposer's performance in a contract under this RFP.

Neither ENA nor any of its subcontractors has pending litigation that would impair its performance in a contract under this RFP.

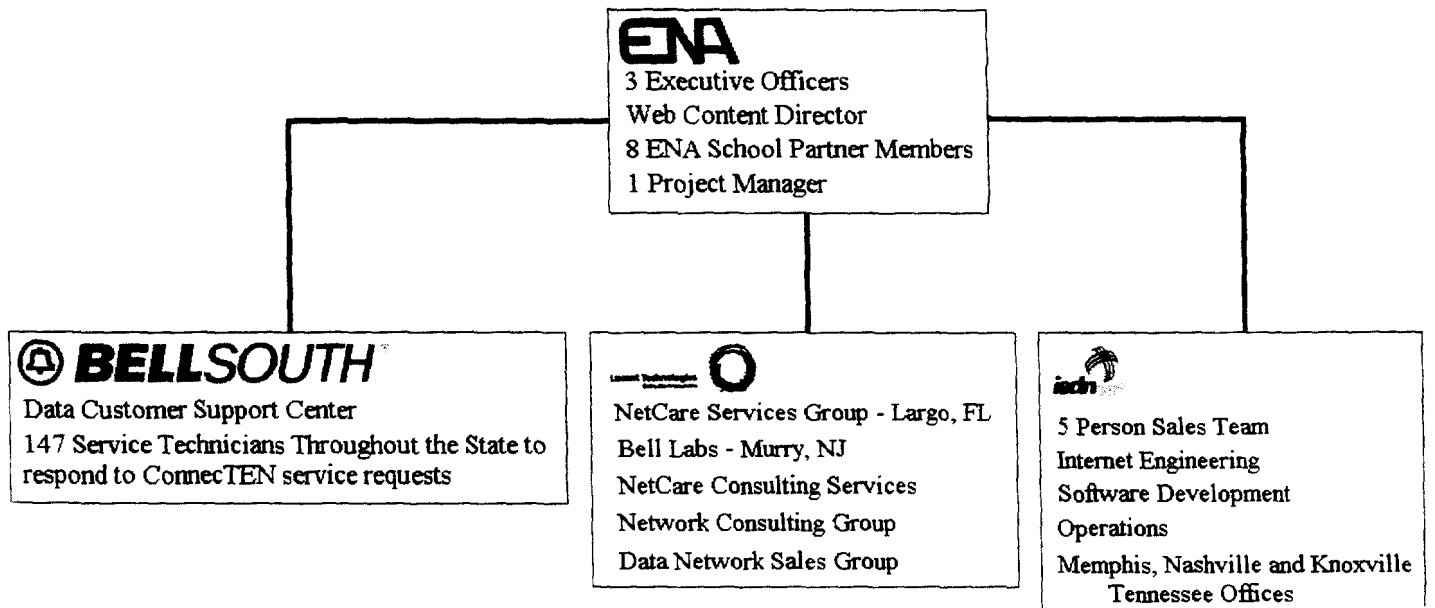
5.2.2.8

An organizational chart highlighting the key people who shall be assigned to accomplish the work called for in this RFP it should illustrate the lines of authority and designate the individual responsible for the completion of each service component and deliverable of the RFP and the skill set and experience required for each individual.

Service Component	Individual Responsible	Skill set and experience
Financial and Strategic Oversight	Al Ganier, ENA	Strategic business planning and CFO experience Detailed understanding of FCC E-Rate mechanisms Ability to identify and assemble strategic partnerships
Network Development	Paul Van Hoesen, ENA	10 years wide area network and local area network design 5 years Internet networking experience Understanding of education network environment
Project Development	Paul Bereaux, Lucent	5 years project management experience
Project Management	Project Manager (TBA), ENA	8 years management experience in major technology rollouts.
Help Desk Operations	NOC Manager (TBA), Lucent	Experience in <ul style="list-style-type: none"> • Dealing with non-technical users • Managing large network operations • Supervising technical staff and developing reporting structure • Excellent interpersonal skills
E-mail and administrative web support	TBA, ISDN-Net	Managerial experience in E-mail and DNS support services Internet Service Provider operations
BellSouth Services	David Patterson, BellSouth	Experience with supporting major accounts Understanding of BellSouth product line and its application Understanding and experience with advanced communications technologies.



Organization Chart



Resource Chart

5.2.2.9

A narrative description of the proposed project team, its members, organizational structure.

The ENA Project Team consists of Education Networks of America, BellSouth, Lucent Technologies, NCR, and ISDN-Net. The team structure is a partnering approach with delegated responsibilities in specific service areas. A listing of major responsibilities follows:

Partners	Major Responsibility
Education Networks of America	Prime Contractor
BellSouth Business Systems	Primary Data Communications Provider
Lucent Technologies	Help Desk and Field Services Support Project Management Development
ISDN-Net	Internet Core Services Engineering and Support Configure and install equipment at Education Hub Sites
NCR	OIR Integration Liaison Network Engineering

Please see section 5.2.2.8 for a detailed description of the Project Team's organizational structure.

5.2.2.10

Documentation of financial responsibility, financial stability, and sufficient financial resources to provide the scope of services (and any related equipment) to the state in the volume projected and within the time frames required and within the constraints of receipt of discounts from the FCC E-Rate fund; said documentation shall include:

- A description of the Proposer organization's size, longevity, client base;*
- A statement as to whether, in the last ten (10) years, the Proposer has filed (or had filed against it) any bankruptcy or insolvency proceeding, whether voluntary or involuntary, or undergone the appointment of a receiver, trustee, or assignee for the benefit of creditors; and if so, an explanation providing relevant details; and*
- Other pertinent financial information by which the State may reasonably formulate an opinion about the relative stability and financial strength of the Proposer this information must include the most recent audited financial statement or, in lieu of such, a banking reference and a credit rating by a rating service.*
- A statement of the Proposer's willingness to receive delayed payment from the FCC E-Rate fund depending upon FCC's ability to approve applications and process payments.*

As mentioned in Section 5.2.2.5, ENA was formed in May 1996. Presently the company consists of a staff of five. ENA's principals provide consulting services in the area of application of telecommunication technology and resources in education. Both principals have been involved for more than two years with the Tennessee Department of Education in the development of ConnecTEN to address client base and size.

ENA has not filed or had filed against it any bankruptcy or proceedings of insolvency during the last ten (10) years. ENA has not undergone the appointment of a receiver, trustee or assignee for the benefit of creditors in the last ten (10) years. ENA has established strong banking relationships and has a \$5 million line of credit from the First Tennessee Bank of Nashville, subject to the award of this contract and documentation. In Appendix B, ENA has provided banking references in addition to audited financial results, including balance sheets, income statements and cash flow statements.

ENA and all team members are prepared to provide the services as proposed, accepting delayed payment from the FCC E-Rate Fund. ENA, along with its team members, has entered into an escrow agreement so all payments from both the FCC E-Rate Fund and the State will be forwarded to this escrow account. First Tennessee Bank of Nashville, Tennessee will manage the escrow account; an executive committee made up of a representative from BellSouth, Lucent and ENA will approve payments from this account to each team member.

Copies of Financial Statements for ENA and all Team members are located in Appendix C of this proposal. Copies of Teaming Agreements are located in Appendix D.

ATTACHMENT 2

5.2.3 Proposer Experience

5.2.3.1

A brief statement of how long the Proposer has been performing the services sought, specifically stating experience implementing and managing Internet Protocol (IP) networks with at least 1500 sites, geographically dispersed, using ISDN lines, requiring end user desktop support where users are not technically trained.

ENA and its principals have been performing the precisely defined services for approximately two years. In addition, ENA, its principals, and its team members have vast experience performing the services sought. Sections 5.2.2.3 and 5.2.3.3 describe in detail the specific experience each team member brings to the State of Tennessee's ConnectTEN network. The ENA team has breadth and depth of experience in managing Internet Protocols, geographically dispersed networks, ISDN networks, and providing end-user desktop support.

5.2.3.2

A personnel roster and resumes of key people who shall be assigned by the Proposer to perform duties or services under the contract. The roster should include estimated number of hours to be worked on the contract for each person, and the resumes shall detail each individual's title, education, current position with the Proposer, and employment history, training and experience in implementation and management of IP networks with comparable number of sites, using ISDN lines.

Hours over Term of Contract

Employee Name	# of Hours	Company
Al Ganier	2,000	ENA
Paul Van Hoesen	2,500	ENA
Eileen Amaba	2,000	ENA
Nathan Grochowski	1,000	ENA
Project Manager - Installation	2,700	ENA
Assistant Project Manager	2,700	ENA
Billing Manager	7,000	ENA
ENA School Partners Team (8)	56,000	ENA
Vickie Stanfill	800	BellSouth
David Patterson	1,500	BellSouth
Jack Honeycutt	2,000	BellSouth
Phil Evans	1,500	BellSouth
Duray Miller	3,000	BellSouth
Mark Cross	1,000	BellSouth
Randy Sullivan	750	BellSouth
Charlie Cox	1,500	BellSouth
Jerry Dunlap	1,500	ISDN-Net
Ken Russell	1,500	ISDN-Net
Keith Simmons	1,500	ISDN-Net
Timothy Stinson	7,000	ISDN-Net
Jim Pewitt	7,000	ISDN-Net
Tier II Engineer	3,000	ISDN-Net
Tier II Engineer	3,000	ISDN-Net
Elaine Williams	1,500	Lucent
Paul Bereaux	1,500	Lucent
Network Operating Manager	7,000	Lucent
Help Desk - Tier 1	7,000	Lucent
Help Desk - Tier 1	7,000	Lucent
Help Desk - Tier 1	7,000	Lucent
Help Desk - Tier 1	7,000	Lucent
Jeffrey Little	7,000	NCR
David Jones	7,000	NCR

Resumes can be found in Appendix E

These projected hours and personnel assignments are based on ENA's best estimates at this time. This information may be adjusted to meet actual service level requirements.

5.2.3.3

A list, if any, of all current contractual relationships with the State of Tennessee or those completed within the previous five year period — the listing should include the contract number, contract term, and procuring state agency for each reference.

ENA (Technology Partner)

Company/Service	Contract #	Contract Term	Procuring State Agency
ENA (Technology Partner)	On file at SDE	1 Year	DOE
BellSouth Connectionless Data Service	TN97-1981-01	2 Years	OIR
BellSouth ESSX Service	TN93-2155-12	5 Years	OIR
BellSouth Synchronet Service	Tariff B8		OIR
BellSouth Megalink Service	TN96-0663-01	2 Years	OIR
BellSouth Virtual Access	TN96-4942-01	3 years	OIR
BellSouth Primary Rate ISDN	TN95-1386-00	3 years	OIR
BellSouth Master Service Arrangement	TN96-7770-00	3 years	OIR
BellSouth.Net	Letter on File	2 Years	OIR
BellSouth Native Mode LAN	Letter on File	2 Years	OIR
BellSouth Broadband Exchange Line	TN97-1981-01	2 Years	OIR
Lucent	4013639	5 Years	OIR
NCR	On file at OIR	3 years	OIR
ISDN-Net	Contract pending		UT Event Mgmt Services

5.2.3.4

Customer references for similar projects providing implementation and management services for IP networks of at least 1500 sites, geographically dispersed, using ISDN lines, and requiring end user desktop support representing SIX accounts currently serviced by the vendor or completed projects — for each reference, include:

- The company name and business address;
- The name, title, and telephone number of the company contact; and
- A brief description of the service provided and the period of service, including number of sites, the type of contractor responsibility and whether that includes support to the desktop, whether it includes ISDN lines, and whether it has included any responsibility for developing software code for vendor products in support of network operations.

Company Name	Name, Title, Phone number of Company Contact	Description and Period of Service
ENA	State of Tennessee Department of Education Andrew Johnson Tower Nashville, TN Contact: Jane Walters, Commissioner, 615-741-8484	Period of Service: 12 months Applications: ENA provided services for the overall design and implementation of the Connect-TEN project, including development, installation, operations and selection vendors for the network services including Help Desk Services.
ENA	Dye Van Mol & Lawrence 209 7 th Avenue North Nashville, TN 37219 Contact: Hank Dye, President, 615-244-1818	Services: Design and consulting services Period of Service: six months
BellSouth	State of Alabama - Data Networks 64 North Union St. RM 203 Montgomery, AL 36130 Contact: Andy Cannon, Manager, Strategic Planning, 334-242-3045	Services: 500 Fast Packet Data Circuits Period of Service: 24 months Applications: SNA, Internet Access, IP Addressing (Peer-to-Peer Routing)
BellSouth	State of Tennessee - Office of Information Resources (OIR) 598 James Robertson Parkway, 3 rd Floor Nashville, Tennessee 37243-0560 Contact: Norris Hoover - Telecommunications Director 615-741-1052	Services: 80 T-1 Fast-Packet Data Communication lines Period of Service: 24 months Application: This network serves as the Intra-LATA backbone transport for the Tennessee Information Infrastructure (TNII) network. This network transports data communications traffic for multiple state agencies, including the ConnectTEN traffic for the Department of Education.
BellSouth	Commonwealth of Kentucky Division of Network Services Department of Information Systems 101 Cold Harbor Drive Frankfort, KY 40601 Contact: David Ballard, Director, 502-564-8703	Services: 500 Fast Packet Data Circuits Period of Service: 24 months Applications: Internet Access; Victim Notification for Corrections Department